



# Health Care LA, IPA Newsletter “Express Information Monthly Update”

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As part of the ongoing organizational improvement efforts of Health Care LA, IPA, the Board of Directors has developed this update regarding IPA activities. The Board appreciates your partnership with HCLA, and is committed to improving communication with all IPA members. If you would like to suggest future topics for the update, please e-mail Iris Weil at [iweil@healthcarela.org](mailto:iweil@healthcarela.org).

## MARCH ONWARD AND UPWARD!!

### QUALITY UPDATES:

Our Patient Navigator Training Program kicks off this month! Many Health Centers have applied for the Patient Navigator IPA Sponsored Program. Additional trainings will be offered throughout this year. If you have not applied for this opportunity, it is not too late. If you need an application and the training date information, please call Iris Weil at 818-702-0100, ext 442.

### CODERS:

We have been successful in hiring 2 out of a planned 6 coders. More interviews are taking place. The current two coders are being on boarded by MedPOINT Management (MPM), and will be deployed to several Health Centers the week of March 16th. Kim Litzsey of MPM will be introducing you to the coders that will be assigned to your Health Center.

### HCC CODING UPDATE:

I am delighted to report that many of our Health Centers have improved their HCC Coding resulting in an increase in the overall Risk Adjustment Factor (RAF) Scores between 2015 and 2016! This is the good news! The challenge is, we have to get our scores over 1, and we are still falling short of the goal. With the deployment of the Health Care LA (HCLA) Coding team, we anticipate we will see a significant improvement for 2017! We appreciate all your efforts to “March ON” with improvements!

### HEALTH NET HQ PAF FORMS:

Kim Litzsey will be coming to your Health Center and meeting with the staff identified to receive the forms to get them completed as soon as possible. We are encouraged that with the \$25.00 Target Card incentive, scheduling and encouraging patients to come in for the exams early in the year will help.

We recognize the time it takes for providers and staff to complete the forms, however, it is a contractual administrative requirement, and we appreciate all the efforts towards this process.

# Health Care LA, IPA

## Newsletter

### “Express Information Monthly Update”

#### LA CARE AND HEALTH NET ON-SITE TRAININGS:

Both LA Care and Health Net will be getting in touch with clinic leadership to schedule some onsite Quality Initiative trainings. The training is both for providers and care team members.

#### ADULT IMMUNIZATION BONUS INCENTIVE:

This is a reminder that the HCLA Adult Immunization Incentive continues in 2017. Your Health Center will get reimbursed \$52.00 per adult immunized. Please submit timely encounters for this activity. The payout of the Bonus continues to be on a quarterly basis. Your cooperation and attention to this initiative is also appreciated!

#### TIMELY SUBMISSION OF PATIENT ENCOUNTERS:

In 2017, HCLA added to its Pay for Performance program the timeliness of your patient encounters. It is recommended that you submit your encounters to MPM within 30 days from the date of service. Sooner is always recommended. We are monitoring this activity, and if you are out of compliance, Iris Weil will be in touch with Clinic Leadership.

We added this measure, as the Health Plans are monitoring our performance compared to our IPA Peers. If there are circumstances that are not allowing you to meet this objective, please get in touch with Iris as soon as possible.

#### COMMUNICATIONS CORNER:

02/09/2017: Annual Wellness Exams Contact Information Form (email distributed to HCLA COO)

02/10/2017: HCLA Newsletter – February 2017 Issue (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

02/10/2017: Important Reminder of HCLA Covered CA (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

02/12/2017: Important Reminder of HCLA Covered CA (blast faxed to HCLA Contracted Specialist)

02/16/2017: HCLA QM Lunch & Learn Invitation

02/21/2017: Continuing Education

02/23/2017: Quest Diagnostics: Colorectal Cancer Screening Webinar (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

02/27/2017: CME/CE Opportunities

03/01/2017: HCLA Patient Navigator Future Training Schedules (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

03/01/2017: L.A. Care Annual Cal MediConnect (CMC) Training Memo (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

03/07/2017: L.A. Care Antibiotic Stewardship Conference on 3/11/2017 (email distributed to HCLA CEO, CMO, COO, CFO and Executive Assistants)

03/08/2017: January & February Monthly Letters

If you missed any of the HCLA Notices referenced above, please feel free to email Joy Say at [jsay@medpointmanagement.com](mailto:jsay@medpointmanagement.com) for another copy.

We want to help keep you informed.